

RAVEN Rod Lifetime Extended Coverage and Warranty

Raven Lifetime Coverage - We will repair any Raven rod (IM6, IM8, IM9 and RV9) that is broken, for any reason, for the lifetime of the original owner. The broken rod, in its entirety, and the original dated receipt must be returned postage paid to Anglers International Inc. for repair or replacement. A fee of \$35.00 will apply for any broken rod section replaced. A fee of \$65.00 will be charged if the entire rod is replaced. Taxes and return shipping charges apply.

Raven 1 Year Warranty Against Manufacturing Defects - Raven rods are warranted against any manufacturing defect for one (1) year from the date of purchase. The broken rod, in its entirety, and the original dated receipt must be returned postage paid to Anglers International Inc. for repair or replacement. Please note if the receipt is not sent with the rod, the repair will be completed under the Raven Lifetime Coverage program. Any misuse, damage, modification or unauthorized repair automatically voids this warranty. Return shipping charges apply.

MATRIX Rod Extended Two Year Coverage and Warranty

We will repair any Matrix rod that is broken, for any reason, within the first two (2) years of ownership. The broken rod, in its entirety, and the original dated receipt must be returned postage paid to Anglers International Inc. for repair or replacement. A fee of \$35.00 will apply for any broken rod section replaced. A fee of \$65.00 will be charged if the entire rod is replaced. Taxes and return shipping charges apply.

Matrixes 1 Year Warranty Against Manufacturing Defects - Matrix rods are warranted against any manufacturing defect for one (1) year from the date of purchase. The broken rod, in its entirety, and the original dated receipt must be returned postage paid to Anglers International Inc. for repair or replacement. If the receipt is not sent with the rod, the repair will be completed under the Matrix Extended 2 Year Coverage program. Any misuse, damage, modification or unauthorized repair automatically voids this warranty. Return shipping charges apply.

RAVEN and MATRIX Rod Return Instructions from the USA

1) Please send the rod insured for full value and ensure the United States Postal Service provides a tracking number. Send your rod via USPS (do not use a courier service) to the following address:

Anglers International Inc.
PO Box 255
OTTERVILLE ON N0J 1R0
CANADA

If your rod is not sent this way, there may be extra charges for duty and brokerage, which add up quickly.

2) Make sure the parcel is well packaged (with packing paper or bubble wrap) in a sturdy tube or box so the Post Office can't break it. The ends should be solid, not just tape.

3) Please include all rod sections, so we may ensure the replacement section has a perfect fit.

4) On the box, clearly mark: "FISHING ROD FOR REPAIR - NO VALUE FOR DUTY & TX 9992/66".

5) USPS Customs Declaration and Dispatch Note - CP72 (provided by the post office): In section (1), write 9507109010 fishing rod / 9992 / GST code 66 / FOR REPAIR. In section (11), check "Returned goods".

6) There is a \$35US charge to replace a section. If we cannot find a suitable replacement piece, the entire rod is replaced at a charge of \$65US. Return shipping to the States is approximately \$29.95US. We accept payment by VISA, MasterCard, personal check or INTERNATIONAL money order.

7) Kindly include your daytime telephone number and complete return address with the rod so we can confirm receipt of the rod and the total amount for repair.

Anglers International Inc. reserves the right to modify this warranty and coverage program without notice.